

Auto Detailing

Description

Car Detailing Service Manager is a web-based application designed to help car detailing businesses manage appointments, track customer information, and organize service offerings. Customers can schedule detailing services, while staff can manage bookings and maintain accurate records of each vehicle serviced.

The system improves efficiency by reducing manual scheduling, providing visibility into daily operations, and enhancing customer experience through organized service tracking and communication.

Project details

- Category: General
- Difficulty:
- Suggested stack: Not specified
- Approval status: Approved

Target users

Administrator

Detailing Staff

Customer

Tags

MVP, AI Generated

User Stories

Register Account

As a customer, I need to be able to create an account so that I can book detailing services.

Login

As a user, I need to be able to log in so that I can access my account features.

Add Vehicle

As a customer, I need to be able to add my vehicle details so that the service is tailored to my car.

View Services

As a customer, I need to be able to view available detailing services so that I can choose the right option.

Book Appointment

As a customer, I need to be able to schedule an appointment so that I can have my car detailed.

View Appointments

As a customer, I need to be able to view my upcoming appointments so that I can stay informed.

Cancel Appointment

As a customer, I need to be able to cancel an appointment so that I can adjust my schedule.

Manage Appointments

As a detailing staff member, I need to be able to view all scheduled appointments so that I can plan my workday.

Update Appointment Status

As a detailing staff member, I need to be able to update the status of an appointment so that records remain accurate.

View Customer Details

As a detailing staff member, I need to be able to view customer and vehicle information so that I can prepare for services.

Manage Services

As an administrator, I need to be able to add or update service offerings so that customers see accurate options.

Set Pricing

As an administrator, I need to be able to set service prices so that billing information is correct.

Add Notes

As a detailing staff member, I need to be able to add notes to a service so that I can track special requests or issues.

Upload Vehicle Photos

As a detailing staff member, I need to be able to upload before and after photos so that I can document service quality.

Send Appointment Reminder

As a system, I need to be able to send appointment reminders so that customers do not miss their bookings.